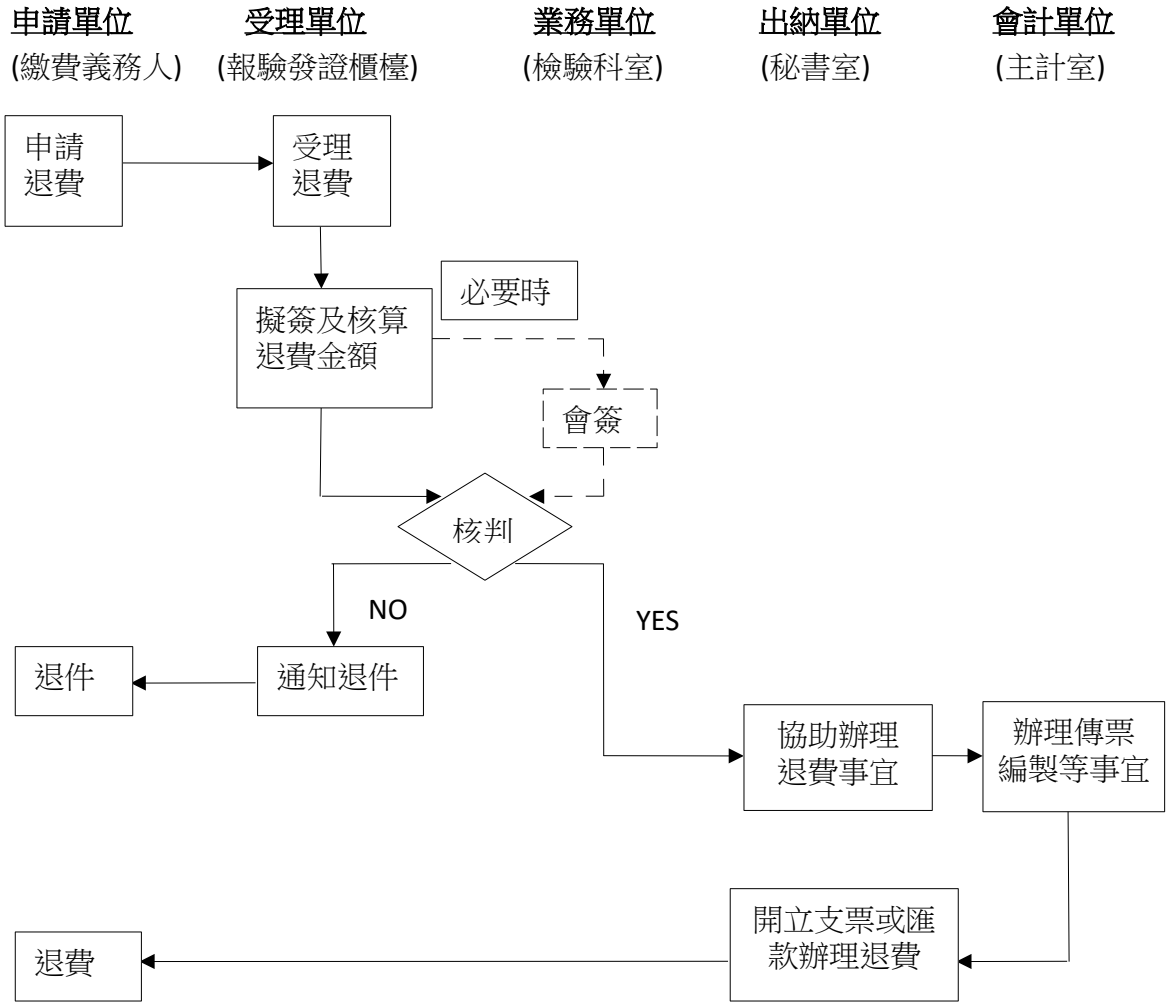
附件

退費作業處理流程圖：